

International Confirmed

Royal Mail **Airsure**[®]

Full end to end tracking and online confirmation of delivery

	Prices in addition to Airmail	
	Airsure [®]	Additional compensation
EU	£5.00	£7.60
ROW	£5.40	£8.00

VAT at the standard rate applies to EU countries. For all other (non-EU-Rest of the World) countries VAT is zero rated.

Royal Mail **International Signed For**

Peace of mind with our signature on delivery international service

	Prices in addition to Airmail	
	International Signed For	Additional compensation
EU	£5.30	£7.90
ROW	£5.30	£7.90

Prices are exempt from VAT.

For further information on mailing internationally, please visit www.royalmail.com/international

International Standard

Royal Mail **Airmail**

Standard delivery for less urgent items

Letters up to 100g		
World Zones 1 & 2		
Europe		
Postcards	88p	88p
up to 10g	88p	88p
up to 20g	88p	£1.28
up to 40g	£1.28	£1.88
up to 60g	£1.68	£2.48
up to 80g	£2.03	£3.08
up to 100g	£2.38	£3.50

Small Parcels up to 100g		
up to 100g	£3.00	£3.50

Letters and Small Parcels over 100g			
World Zones			
Europe		1	2
up to 250g	£3.50	£4.50	£4.70
up to 500g	£4.95	£7.20	£7.55
up to 750g	£6.40	£9.90	£10.40
up to 1kg	£7.85	£12.60	£13.25
up to 1.25kg	£9.30	£15.30	£16.10
up to 1.5kg	£10.75	£18.00	£18.95
up to 1.75kg	£12.20	£20.70	£21.80
up to 2kg	£13.65	£23.40	£24.65

Prices are exempt from VAT. Printed Papers are charged at the Small Parcels rate. For compensation limits, please visit www.royalmail.com/compensation

Royal Mail **Surface Mail**

Delivery for non-urgent, heavier items

Letters and Small Parcels up to 2kg		
Small Parcels		
Letters (outside Europe only)		
up to 20g	78p	£2.60
up to 60g	£1.33	£2.60
up to 100g	£1.88	£2.60
up to 250g	£3.25	£3.25
up to 500g	£4.85	£4.85
up to 750g	£6.45	£6.45
up to 1kg	£8.05	£8.05
up to 1.25kg	£9.65	£9.65
up to 1.5kg	£11.25	£11.25
up to 1.75kg	£12.85	£12.85
up to 2kg	£14.45	£14.45

Prices are exempt from VAT. Printed Papers are charged at the Small Parcels rate. For compensation limits, please visit www.royalmail.com/compensation

i International size and weight guide



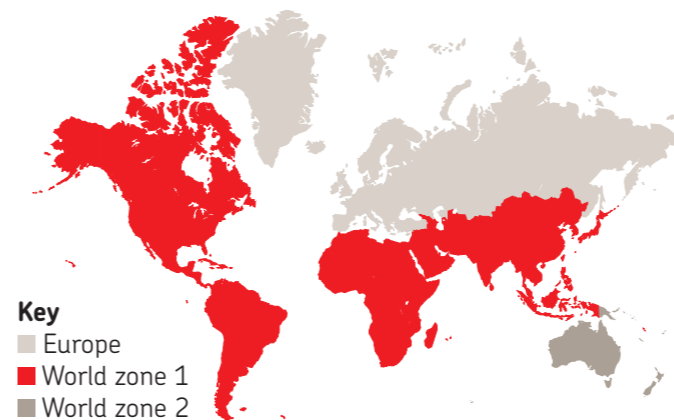
Items measuring up to:
Length: 60cm Weight limit: 2kg



Tube / rolls measuring up to:
Length: 90cm. Length + 2 x diameter should not be more than 104cm. Weight limit: 2kg

Printed Papers allowable up to 5kg. For prices over 2kg ask at the counter or please visit www.royalmail.com/international

Pricing zones



Key

- Europe
- World zone 1
- World zone 2

International Redirection

Moving overseas? Our Redirection service will ensure your mail reaches your new address.

International Redirection - EU countries

Duration	Social price per last name	Business price per trading name
up to 3 months	£89	£185
up to 6 months	£137	£285
up to 12 months	£198	£490

Prices include VAT at the 20% rate.

International Redirection - other countries

Duration	Social price per last name	Business price per trading name
up to 3 months	£81	£170
up to 6 months	£124	£255
up to 12 months	£178	£430

Prices are zero rated for VAT.

Parcelforce Worldwide offers a range of parcel delivery services to 220 countries worldwide.

Visit www.parcelforce.com or see the 'Parcelforce Worldwide UK and international parcel services and prices' guide for more information.

To help you...

Royal Mail can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy call Customer Services on **08457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **08456 000 606**.

Alternatively, please visit our website www.royalmail.com which has been designed with all of our customers in mind.



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Our prices

Your handy guide to our UK and international parcel and letter service prices

Valid from 2nd April 2013



Welcome to your handy pricing guide

We have updated our parcel and letter delivery services to help you choose the most appropriate Royal Mail or Parcelforce Worldwide option for your needs – whether your item is urgent, requires proof of delivery on arrival, or simply requires a standard service.

This leaflet gives you the prices for our UK Royal Mail and Parcelforce Worldwide services and the Royal Mail prices for sending internationally.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting www.royalmail.com or by calling Customer Services on **08457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **08456 000 606**.

For more information on Parcelforce Worldwide services visit www.parcelforce.com or call **08448 004 466**.

1. UK Guaranteed

Letters and parcels

Royal Mail Special Delivery Guaranteed by **9am**TM *

Royal Mail Special Delivery Guaranteed by **1pm**TM †

Parcelforce Worldwide

express9^{**}

express10^{**}

expressAM^{**}

express24^{**}

Weight	express9 ^{**}	express10 ^{**}	expressAM ^{**}	express24 ^{**}	9am	1pm
up to 100g	-	-	-	-	£6.22	£17.64
up to 500g	-	-	-	-	£6.95	£19.92
up to 1kg	-	-	-	-	£8.25	£21.60
up to 2kg	£15.96	£19.96	£29.96	£39.96	£11.00	£26.16
up to 5kg	£16.92	£20.92	£30.92	£40.92	£25.80	-
up to 10kg	£19.92	£23.92	£33.92	£43.92	£25.80	-
up to 15kg	£26.46	£30.46	£40.46	£50.46	£40.00	-
up to 20kg	£31.68	£35.68	£45.68	£55.68	£40.00	-
up to 25kg	£42.48	£46.48	£56.48	£66.48	-	-
up to 30kg	£46.50	£50.50	£60.50	£70.50	-	-
Inclusive Compensation	£100	£200	£200	£200	£500	£50

* Prices for the by 9am service and by 1pm Saturday service include VAT at the 20% rate. Exceptions to the 9am guarantee apply – please visit www.royalmail.com/special-delivery-9am for full details
† Prices for the 1pm service are exempt from VAT. ** Parcelforce Worldwide prices include VAT at the 20% rate. Exceptions to the guarantee apply – please visit www.parcelforce.com for full details.

UK size and weight guide

S Small parcels can measure up to:
Length: 45cm Width: 35cm Depth: 8cm Weight limit: 2kg

M Medium parcels can measure up to:
Length: 61cm Width: 46cm Depth: 46cm Weight limit: 20kg

L Large parcels can measure up to:
1.5m length and 3m length and girth combined Weight limit: 30kg Only available on Parcelforce Worldwide services

Letters measuring up to:
Length: 24cm Width: 16.5cm
Thickness up to and including: 0.5cm
Weight limit: 100g

Large Letters measuring up to:
Length: 35.3cm Width: 25cm
Thickness up to and including: 2.5cm
Weight limit: 750g

Exceptions apply. The following items are also priced as Small Parcels. Parcels that measure up to: Length: 16cm, Width: 16cm, Depth: 16cm. Also roll or cylinder shaped parcels that measure up to Length: 45cm, Diameter: 8cm. For more information about how to present your mail please visit www.royalmail.com/size or ask at the counter

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

Saturday delivery

Royal Mail Special Delivery Guaranteed by **9am**TM *

Saturday delivery for our Guaranteed by 9am service is an extra £3.00.

Royal Mail Special Delivery Guaranteed by **1pm**TM *

up to 100g	£10.46
up to 500g	£11.34
up to 1kg	£12.90
up to 2kg	£16.20
up to 10kg	£33.96
up to 20kg	£51.00

express9 express10
expressAM express24

Saturday delivery for our Parcelforce Worldwide services is an extra £9.00 (including express48).

i Additional compensation can be purchased up to £2,500 at the time of posting for Royal Mail Special Delivery Guaranteed and Parcelforce Worldwide weekday and Saturday services.

2. UK Confirmed

Our Confirmed services offer a signature on delivery when you need extra peace of mind.

Letters

Royal Mail Signed ForTM 1st Class

Royal Mail Signed ForTM 2nd Class

	Letters	Large Letters	Letters	Large Letters
0-100g	£1.60	£1.79	£1.70	£2.00
101-250g	-	£2.20	-	£2.30
251-500g	-	£2.50	-	£2.70
501-750g	-	£3.00	-	£3.40

Parcels

Royal Mail Signed ForTM 1st Class

Royal Mail Signed ForTM 2nd Class

Parcelforce Worldwide express48^{**}

		Small Parcels	Medium Parcels	Small Parcels	Medium Parcels
up to 1kg	-	£3.70	£6.30	£4.10	£6.75
up to 2kg	£11.96	£6.70	£9.10	£7.95	£10.00
up to 5kg	£12.92	-	£14.45	-	£16.20
up to 10kg	£15.92	-	£20.75	-	£22.35
up to 15kg	£22.46	-	£28.80	-	£33.50
up to 20kg	£27.68	-	£28.80	-	£33.50
up to 25kg	£38.48	-	-	-	-
up to 30kg	£42.50	-	-	-	-
Inclusive Compensation	£100	£50	£50	£50	£50

3. UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.

Letters

Royal Mail 1st Class

Royal Mail 2nd Class

	Letters	Large Letters	Letters	Large Letters
0-100g	50p	69p	60p	90p
101-250g	-	£1.10	-	£1.20
251-500g	-	£1.40	-	£1.60
501-750g	-	£1.90	-	£2.30

Parcels

Royal Mail 1st Class

Royal Mail 2nd Class

Parcelforce Worldwide express48^{**}

		Small Parcels	Medium Parcels	Small Parcels	Medium Parcels
up to 1kg	-	£2.60	£5.20	£3.00	£5.65
up to 2kg	£11.96	£5.60	£8.00	£6.85	£8.90
up to 5kg	£12.92	-	£13.35	-	£15.10
up to 10kg	£15.92	-	£19.65	-	£21.25
up to 15kg	£22.46	-	£27.70	-	£32.40
up to 20kg	£27.68	-	£27.70	-	£32.40
up to 25kg	£38.48	-	-	-	-
up to 30kg	£42.50	-	-	-	-
Inclusive Compensation	£100	£20	£20	£20	£20

NB: 1st Class, 2nd Class and Signed For services are exempt from VAT.

Receiving services

KeepsafeTM

Going away? We can keep your mail safe and avoid a pile of mail building up on your door mat.

Keepsafe TM Social	Price
up to 17 days	£12.40
up to 24 days	£17.40
up to 31 days	£21.80
up to 66 days	£41.00

Prices are exempt from VAT.

PO Box[®]

Set up a PO Box[®] and pick up your mail from your local Royal Mail Delivery Office. For an additional fee we can deliver from a PO Box to your home address.

PO Box [®]	6 months	1 year
Basic service	£138.60	£244.20
Basic service plus mail from a box delivered to a street address	£165.00	£303.60
Basic service plus mail transferred from a street address to a box	£198.00	£363.00

Prices include VAT at the 20% rate.

UK Redirection

Moving? Our Redirection service will ensure your mail reaches your new address.

Social - price per last name	
Duration	UK
up to 3 months	£21
up to 6 months	£33
up to 12 months	£50
Business - price per trading name	
Duration	UK
up to 3 months	£120
up to 6 months	£195
up to 12 months	£350

Prices are exempt from VAT.